

DTN Customer Support: 1-800-779-5779

Placid Refining Company

Online Message Center Quick Reference Guide

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Available Message Types

Type Code	Message Type	Messages Displayed
EFT	Draft Notices	Electronic Funds Transfer (EFT) Draft Notifications
INV	Invoices	Fuel Invoices
\$\$\$	Prices	Rack Prices

Toolbar Tips Search to find a specific message 1. Click Search 2. Select a Document Type. 3. Enter Search criteria. 4. Click Search. Print Preview displays the formatted message onscreen so that it can be printed or saved to a file. 1. Find the message(s) you want to print. 2. Select the desired message(s). 3. Click Print Preview in the Messages Screen toolbar. A File Download pop-up will open. 4. Click Open and the formatted document will open onscreen. (You can also click Save to save the document to a file.) If you want to print the document, click the Print icon in your browser's toolbar. 5. 6. To return to the Messages Screen, click the Back arrow in your browser's toolbar. Download 1 lets you download selected documents each to a single file. Download Individual lets you download selected documents to a separate file for each document. Download All lets you download all files. Options are as follows: **Download Messages** To download all your messages as received, click the Download 'Messages.txt' File option. This will place all messages -- regardless of message type -- into a single file named Messages.txt. The Messages.txt file will then be placed in a self-extracting Zip File named zip.exe. **Download All Translated Messages** To download all translated messages, click the Download 'Xlated.txt' File option. This will place all message translations -- regardless of Message Type -- in a single file named Xlated.txt. The file will then be placed in a self-extracting Zip File named *zip.exe* to facilitate the download.

Download Individual Translated Messages

To download each translated message sent into its own file, click the Download Files button. This will place each translated message -- regardless of Message Type -- in a separate file, each with an extension representing the specific Message Type. These separate files will then be placed in a self-extracting Zip File named *zip.exe* to facilitate the download.